**STUDENT SUPPORT & ADVICE TEAM** 





STUDENT GUIDE 2023/24

# **FINANCE & FUNDING**

It is important that you know what funding you may be eligible for and how you are going to pay your tuition fees before you re-enrol.

The University will usually ask for confirmation of how you intend to pay your tuition fees before you continue on your course.

If you are eligible for funding through Student Finance England, you are encouraged to apply early to ensure your application has been assessed before you are due to re-enrol. For more information visit Student Finance England.

If you are eligible for funding from a different funding body, such as the Student Awards Agency Scotland, Student Finance Northern Ireland, Student Finance Wales or the NHS Student Bursaries Team we would encourage you to contact them directly for further information.

The University's Financial Guidance team can provide information and support on the financial implications of taking a study break, including, how a study break may affect your eligibility for future funding.

The Financial Guidance team can also provide you with information and support in relation to student finance if you need to repeat modules or extend your studies by an academic year. If your repeat/extension of study is due to ill health or family/ personal circumstances, you may be able to apply for Compelling Personal Reasons (CPR).

For further information and support, please email money@northampton.ac.uk.

# **ACCOMMODATION**

### **UNIVERSITY HALLS**

University Halls are located at Waterside Campus, Town Centre and Boughton Green Road.

Priority for Halls are given to students with additional needs, and first year students that are new to Northampton, with limited car parking at off-campus accommodation available for eligible students.

If you need to apply for priority accommodation due to additional needs, you will need to liaise with the ASSIST (Additional Student Support & Inclusion Services) team, who can then advise the accommodation team of your specific requirements. You should apply for accommodation when applications are expected to open in March for a September start.

Further information can be found on the Accommodation Team web pages; or you can email accommodation@northampton.ac.uk, or call 01604 892482.

#### **PRIVATE SECTOR**

If you are planning on living in private sector accommodation, and need to find a property, you may find the University of Northampton Studentpad search engine useful; Studentpad lets you search for student houses, flats and lodgings in Northampton.

The search results will identify options; the accredited options are either in the Northampton Student Accreditation Scheme (NSAS) or DASH (Decent & Safe Homes) Accreditation Scheme. Accredited properties are expected to maintain good property standards and management processes. If you are looking for family accommodation then you will need to register with local letting agents. You can access help and advice about what to look for when choosing a property here.

If you have some questions about finding the right private sector accommodation, or are having any issues with your current private sector accommodation, then email <a href="mailto:privatesector@northampton.ac.uk">privatesector@northampton.ac.uk</a>.

## SUPPORT & WELLBEING

The University offers plenty of options to help support you when you're returning from study break.

### STUDENT SUPPORT & ADVICE TEAM

Our Student Support and Advice team can offer you friendly, professional and confidential advice and guidance on a range of matters. The team comprises of Student Support Officers and Academic Advisers.

#### STUDENT SUPPORT OFFICERS

The Student Support Officers can offer one off or on-going support, and are happy to talk with you about both academic and personal issues that are impacting upon your study.

#### **ACADEMIC ADVISERS**

The Academic Advisers can help you understand programme specific academic processes and regulations relevant to you having taken a study break.

#### **COUNSELLING & MENTAL HEALTH TEAM**

The University also has a Counselling and Mental Health team, made up of Counsellors and Mental Health Advisers.

The University's counsellors can offer short term counselling of up to six sessions, which provides an opportunity for you to explore and make sense of your thoughts, feelings and behaviours.

Mental Health Advisers can provide you with confidential support if you are experiencing mental health difficulties. To make an appointment with the counselling and mental health team, please email:

counsellors@northampton.ac.uk mha@northampton.ac.uk

# **ADDITIONAL NEEDS**

The ASSIST (Additional Student Support & Inclusion Services) team can help you and your course team plan for reasonable adjustments that can be put in place for your return to study if you have additional needs such as:

- Physical impairments
- Sensory impairments
- Mental health difficulties
- Medical conditions
- Autistic spectrum disorders
- Specific learning difficulties, for example dyslexia

The ASSIST team can provide:

- Dyslexia screenings
- Advice about specialist grants and help with DSA application
- Exam arrangements for disabled students
- Academic Inclusion Reports (AIRs) detailing the nature of the difficulties and recommendations for reasonable adjustments and inclusive support
- Priority status applications for halls of residence
- Specialist study skills support
- Specialist mentoring support
- Priority parking permits for disabled students on campus
- Note-taking support

You can contact the ASSIST team by emailing ASSIST@northampton.ac.uk or calling 01604 892390

# **GET CLASSROOM READY FOR YOUR RETURN**

Returning to your studies is a big transition, and it can help to re-establish some connections with people and teams in the run up to your return.

#### PERSONAL ACADEMIC TUTOR

Your Personal Academic tutor can act as a good source of support and programme specific knowledge when you are planning for your return from a study break. Your personal tutor will have good knowledge of your course content, learning objectives, and upcoming assignments. They can help you understand what your programme of study will look like when you return.

### **LIBRARY & LEARNING DEVELOPMENT**

The library team aim to enable, support and enhance your use of the library and our range of resources, facilities and services. Learning Development can offer you opportunities to develop your academic skills including writing essays and dissertations, critical analysis, presentations, math and statistics.

Further information on accessing support from the Learning Development team, the Skills Hub and the Academic librarians can be found here.

### **STUDENT FUTURES**

Student Futures aims to offer enhanced opportunities for you to develop new ideas, gain valuable work experience, meet employers, and prepare for life after University.

#### STUDENT RECORDS TEAM

The University's student records team will contact you approximately three months before your expected return date. They will arrange a return to study interview between you and your course leader, and they will also provide you with confirmation of your assessment schedule if you have taken a mid-year study break. Your access to Nile and the Library resources will resume approximately three weeks prior to your return date.

# **ADDITIONAL INFORMATION**

### **INTERNATIONAL STUDENTS**

If you are an International Student then speak to the International Student Support team. The International Student Support team can advise you on any visa implications and can be contacted by email iss@northampton.ac.uk or by phone on 01604 893113.

### **CONTACT DETAILS**

Please remember to inform us of any change in your contact details by emailing SID@northampton.ac.uk. This will allow the University to maintain communications with you, and ensure you have the information you need to return to your studies.