

Student Partnership Agreement

Introduction

This Student Partnership Agreement has been developed and agreed in collaboration between the University, each student and the Students' Union. This collaboration demonstrates our mutual commitment to creating a super supportive environment. Whilst it is not legally binding, this agreement is designed to represent the basis on which relationships between the University, each student and the Students' Union are based.

The University is committed to providing:

- High standards of research and practice informed teaching and/or supervision from supportive staff who encourage student autonomy, self-reflection and action planning.
- High standards of IT provision and staff commitment to support the Active blended learning model and to enable students to optimise the active blended learning experience.
- Clearly defined access to learning resources and/or a research environment to support students' programmes of study.
- Relevant, high quality and innovative taught programmes.
- Formal opportunities for student participation in academic programme development and delivery.
- Support and encouragement for students to provide feedback to the institution regarding their academic experiences and through the student representatives
- Appropriate review and development of its programmes to maintain standards, currency of curriculum and enhance the student experience.
- Access to advice and guidance on student support, student Wellbeing, finance, student development and changemaker matters.
- Access to support for learning for students with specific needs, especially those relating to disclosed disabilities.
- Access for students to activities that will enhance employability and personal development.
- The University will provide comprehensive training to staff and students to get the most out of their learning and teaching.
- Clear guidelines on when and how feedback of submitted work will be made available.

- Clear guidelines on when responses to student queries and concerns can be expected.
- Clear information on programme costs, payment options and deadlines and an estimate of necessary additional costs.

Students commit to:

- Taking responsibility for their own learning and actively engaging in their programme of study.
- Undertaking all assessment activities.
- Formally enrolling and making prompt payment of fees and charges required by the University.
- Notifying the University promptly of any circumstances which may affect their ability to engage fully with their programme of study and any changes in their personal contact details.
- Supporting and engaging with student representatives and the Students' Union.
- Behaving appropriately in their physical learning environment and in the online/virtual space, so as not to damage the reputation of the University or adversely affect other students, University staff or the wider community.
- Promoting respect, tolerance and being inclusive to all.
- Abiding by the regulations and policies of the University.
- Contributing to University life in accordance with our Changemaker values.

The Students' Union commits to:

- Promoting respect, tolerance and being inclusive to all.
- Ensuring it is an accessible, democratic, student led organisation to represent all students.
- Working in partnership with the University to ensure student views inform development of the institution and its processes and shape the student journey.
- Supporting all students to ensure they receive fair and equal treatment and are aware of their rights and responsibilities.

- Supporting student participation in quality enhancement activities — especially through the development and training of Student Representatives.
- Signposting and providing students with independent advice and support on academic and welfare matters.
- Representing the interests of students at both a local and national level.
- Promoting active student engagement in the local community to build community relations and citizenship.
- Providing a range of clubs, societies, volunteering opportunities and employment to enhance personal and professional development.

Summary Sheet:

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| Policy Title: | |
| Student Partnership | |
| Purpose of Policy and to whom it applies (please specify cohorts): | |
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| Owner and Department: | |
| Academic Registrar and Chief Executive Office, SU | |
| Principal contact: | |
| Academic Registrar | |
| Dissemination and implementation plan: | |
| Via SEC Via web | |
| Date of initial committee approval (state committee name): | SEC June 2018 |
| Date of Senate approval: | June 2018 |
| Date for implementation and cohorts to which it applies: | June 2018 |
| Proposed date of annual update: | June 2024 |
| Date of last annual update: | June 2023 |
| Proposed date of full review: | June 2024 |
| Date of last full review: | June 2020 |
| Version number and date: | 2.0 |